

Workforce Development Board of Flagler and Volusia Counties, Inc.

Corporate Performance Measures

July 1-July31, 2009

		Annual Goal	Annual Y-T-D	Actual Numbers	Goal Met	how close are we?
Entry into unsubsidized employment						
1	Welfare Transition Program		#DIV/0!	of	#DIV/0!	#DIV/0!
2	WIA adult	80.00%	#DIV/0!	of	#DIV/0!	#DIV/0!
3	WIA dislocated worker	80.00%	#DIV/0!	of	#DIV/0!	#DIV/0!
4	WIA older youth	75.00%	#DIV/0!	of	#DIV/0!	#DIV/0!
5	Wagner-Peyser	60.00%	#DIV/0!	of	#DIV/0!	#DIV/0!
6	Veterans	60.00%	#DIV/0!	of	#DIV/0!	#DIV/0!
Wage at Employment						
7	Welfare Transition Program			of	\$11.36	
8	WIA adult			of	\$11.36	
9	WIA dislocated worker			of	\$11.36	
10	Wagner-Peyser			of	\$11.36	
						for tracking purposes only
Retention Rate						
11	Adult	86.00%	#DIV/0!	of		
12	Dislocated Worker	86.00%	#DIV/0!	of		
13	Older Youth	80.00%	#DIV/0!	of		
14	Wagner-Peyser	78.00%	#DIV/0!	of		
15	Veterans Retention Rate	78.00%	#DIV/0!	of		
Earnings at Retention (average quarterly earnings)						
16	Adult	\$15,500	#DIV/0!			
17	Dislocated Worker	\$15,000	#DIV/0!			
18	WP	\$12,000	#DIV/0!			
Customer Satisfaction (reported with one month delay)						
19	Customer Satisfaction - Individuals (WIA)	80.00%	0.0%	surveyed	NO	0%
20	Customer Satisfaction - Employers	80.00%	0.0%	surveyed	NO	0%
21	Customer Satisfaction - Individuals (WP)	80.00%	0.0%	surveyed	NO	0%
22	Customer Satisfaction - Businesses (local report)	83.00%	0.0%	surveyed	NO	0%
23	Customer Satisfaction - Job seekers (local report)	83.00%	0.0%	surveyed	NO	0%
WTP specific						
24	Participation Rate	50.00%	#DIV/0!	of	#DIV/0!	#DIV/0!
25	Two Parent Rate	90.00%				
Youth Measures						
26	Younger Youth skill attainment rate	87.00%	#DIV/0!	of	#DIV/0!	#DIV/0!
27	WIA In-School outcome rate (employment or education)	58.00%	#DIV/0!	of	#DIV/0!	#DIV/0!
28	Youth attainment of degree or certificate	50.00%	#DIV/0!	of	#DIV/0!	#DIV/0!
29	Literacy and Numeracy Gains	30.00%	#DIV/0!	of	#DIV/0!	#DIV/0!